

Nokia Money is a type of prepaid account provided by Nokia. You need to show a valid identity proof to get registered for a Nokia Money account. As a Nokia Money customer you can make bill payments & recharge prepaid accounts,

- Pay utility and other bills
- Recharge prepaid (Top Up)
- Cash Deposit
- Balance Inquiry
- Change PIN / Change Password
- History
- Verify Agent

To sign up, show a valid proof of identity and you can sign up instantly



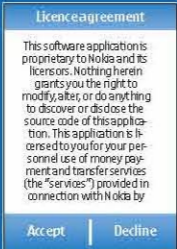
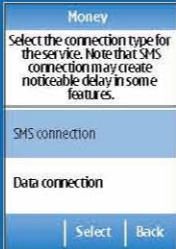

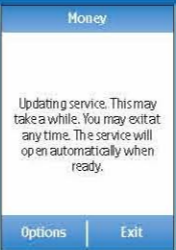




Nokia Money is the smart, new way to manage your money!

- Deposit cash: Deposit cash into your account by visiting any BC Member outlet in your neighborhood.

CONSUMER SELF REGISTRATION

- Nokia Money customer sends an SMS from his mobile number to 9686055555. SMS syntax is
 - NOKIAMONEY <FIRST NAME> <LAST NAME> <DDMMYYYY>
 - Example, NOKIAMONEY MANMOHAN SINGH 01011970
 - <DDMMYYYY> is customer's date of birth
- Customer receives following two messages.
 - Msg 1: Welcome to Nokia Money! Activate using the 'Money' app on mobile or SMS ACTIVATE to 9686055555 or visit an authorized agent.
 - Msg 2: Please visit <http://www.mobilemoneyservices.co.in> or call 180030001122 for agent locations near you
 - Msg containing a link to download the application on the phone will be sent to the customer. Customers will need GPRS connectivity to download the application on their mobile phone.
- From here, customer can register using one of the two options below:
 - Customer wishes to use the Nokia Money application but does not already have the client on his handset.
 - Customer approaches the agent who then sideloads the application.
 - Agent helps the customer activate his account and application – the flow from here is given in the next section **APPLICATION ACTIVATION**.
 - Customer deposits cash with agent to load his account.
 - Customer wishes to use the SMS IVR channel.
 - Customer can activate his account using the SMS IVR channel by sending an SMS as per following
 - SMS ACTIVATE to 9686055555
 - Customer receives an IVR call. He defines his new PIN, DOB, mother's DOB.
 - Customer account is activated and he receives a welcome SMS.
 - Congratulations. Your Mobile money service, NOKIA MONEY account has been successfully activated. You can now start using all the services of Mobile money services.

APPLICATION ACTIVATION

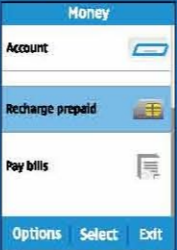


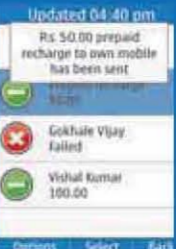
- After reading a short introduction to the Money Service, select Next to continue.
 
- Confirm your registration with the Money agent & select Next
 
- Accept the End User License Agreement visible on the application by pressing Accept
 
- Select the preferred connection method – GPRS/3G data or SMS.
 
- Create a 5-12 character password for the Money application.
 
- Wait for service to configure itself. Select Options and Retry if it takes too long.
 
- Enter your date of birth. (DOB will be used for identity verification if you call Careline and should match the one provided at time of registration)
 
- Enter a secret date. Secret date is used to confirm identity.
 
- Create & confirm your 4-digit Money PIN
 
- Wait for service to activate. Select Options and Retry if it takes too long.
 

- You can login using password and PIN once activation is complete.
 


RECHARGE PREPAID

You can use the Prepaid Recharge feature to:

- Recharge your own prepaid mobile number
- Recharge someone else's prepaid mobile number.


- Login and go to Main menu. Select Recharge Prepaid
 
- Select Contact to recharge number (could be own or other)
 
- Enter the amount for recharge and PIN
 
- Transaction will be confirmed
 

For some operators the recharge is done electronically. For other operators the recharge is done via a recharge PIN. You will receive a recharge PIN via SMS which you can use to recharge your prepaid mobile phone through the supported method of the operator (via SMS or phone call). Please check if the recharge denomination is also supported by the service provider.

PAY BILLS

You may register/add billers by calling the Careline 1800 3000 1122 or on the application using biller ID codes. These codes are available at the service website <http://www.mobilemoneyservices.co.in>

Add Biller through Biller ID (Applicable for users on Data and SMS connection)

- Go to the Main menu. Select Pay bills
 
- Select Add billers
 
- Enter Biller ID
 
- Biller ID details appear
 
- Enter customer details
 
- Biller added successfully
 
- Go to Main Menu select PayBills
 
- Select Add Billers
 
- Enter Biller Name and Search
 
- Biller name appears, enter details
 
- Biller will be added.
 